



November 3, 2000

Ms. Tara Hart
The Compliance Alliance
4321 Directors Row
Suite 203
Houston, TX 77092

Dear Tara:


I would like to take this opportunity to thank you and your core team for your excellent performance in administering the TCA safety system on our project. Your group has accomplished in a matter of weeks what has taken my own group months to attempt. You not only delivered a quality safety system and efficient contractor approval mechanism, but more importantly, you have championed Bechtel's commitment to safety in the workplace. Bechtel has always held itself to the highest standards, and because of your excellent work, our reputation will not be compromised. Simply stated, TCA exceeded all of our expectations.

In speaking with a few of the contractors, they have expressed that your group has been a "breath of fresh air" in the coordination of this project. Your team has a winning combination of professionalism coupled with the ability to put the contractors at ease. Because of this, you've managed to achieve responsive attitudes from contractors who have been problems in the past. In fact, Tara, one of the contractors I was speaking with had this to say, "this group is outstanding, courteous, knowledgeable, and very professional - a real pleasure to do business with." We in the business have grown accustomed to hearing negative feedback, it is so great to get responses like these - I enjoy passing them on.

I have enjoyed our working relationship these past four months, and hope that we may continue to strive toward the next generation of safety excellence, or should we say to the next millennium? I'm very excited to get this new phase of the contract underway. Imagine, we'll be taking hundreds of contractors and uniformly getting them to work under the same ES&H system. This will greatly contribute to the success of our zero incident program as we continue to build thousands of cell sites throughout America.

My team and I are very grateful that your group is on board to assist us in becoming the leader in the industry, not only from a telecommunications standpoint, but also in demonstrating that we are a company who will dare to be different by stepping out of that so-called box. In doing so, we will become one of the first companies in the nation to orchestrate a cohesive, superior ES&H system to be followed by hundreds of contractors working coast to coast. Again, thank you for a job superbly done.

Sincerely,


Terrence L. Keller
Program Manager ES&H
Bechtel Telecom PCS